



CALHOUN COUNTY COMMISSION

1702 NOBLE STREET, SUITE 103
ANNISTON, ALABAMA 36201
TELEPHONE (256) 241-2800
CCC@CALHOUNCOUNTY.ORG

COMMISSIONERS

FRED WILSON

District 1

DANNY SHEARS

District 2

CAROLYN HENDERSON

District 3

TERRY HOWELL

District 4

LEE PATTERSON

District 5

JONATHAN W. GADDY

County Administrator

JULIE M. BORRELLI

County Attorney

MELISSIA WOOD, CPA

Chief Financial Officer

September 04, 2025

GPS Monitoring Equipment and Services

1. The Calhoun County Commission will until September 23, 2025 at 2:00 p.m. receive competitive sealed bids from qualified Contractors for services and equipment to provide GPS monitoring equipment and services for Calhoun County, Alabama (sometimes herein referred to as the "County"). Please note that these bids will **NOT** be opened during a commission meeting; however, they are still opened publicly and each vendor is encouraged to attend the bid opening.
2. Sealed bids with the words "GPS Monitoring Equipment and Services Bid", on the outside of the envelope or package containing the bid, must be submitted to the Calhoun County Commission, 1702 Noble Street, Suite 103, Anniston, Alabama 36201, no later than September 23, 2025 at 2:00 p.m. Bids sent by facsimile transmission, telegraph, electronic mail (e-mail) or telephone **will not** be accepted. Questions and requests for additional information regarding this solicitation should be directed to Captain Joey Stone, Calhoun County Sheriff's Office, 400 W. 8th, Anniston, Alabama 36201, 256-241-3652, jstone@calcoso.org.
3. No bid may be withdrawn for a period of thirty (30) days subsequent to the opening of bids without the consent of the Calhoun County Commission. The bid price must include the total price for all services, work, labor, supervision, use of equipment, and supplies, as herein provided and provided in the bid instructions and specifications, of which a copy is attached and incorporated herein by reference as if set forth herein in full.
4. Bid Forms, Instructions and Specifications are attached hereto and made a part of this Invitation to Bid.
5. The contract period will be for a one-year period, commencing October 1, 2025 and will terminate on September 30, 2026; with options for Calhoun County to extend the contract for up to two (2) additional one (1) year periods. Bidder shall include as part of the bidder's bid the amount for providing all services, work, labor, supervision, use of equipment, and supplies, as herein provided and provided in the bid instructions, and specifications, for a second year if Calhoun County exercises an option to renew the contract for GPS monitoring equipment and services for a second year, and shall include as part of the bidder's bid amount for providing all services, work, supervision, and use of equipment, as herein provided and provided in the bid instructions, and specifications, for a third year if Calhoun County exercises an option to renew the contract for GPS monitoring equipment and services for a third year. This contract may be

canceled for convenience, at any time during the contract period by Calhoun County, by giving thirty (30) days written notice (proof of receipt required) to the Contractor. The contract may, with approval of the Calhoun County Commission, be terminated immediately by the Calhoun County Commission, based on unsatisfactory performances or for failure to adequately provide services as herein provided.

6. A bid bond, or certified check, or cashier's check in lieu of a bid bond, made payable to the Calhoun County Commission, in the amount of 5% of the bid amount for the first one (1) year of services, work, and equipment use, not to exceed five hundred dollars (\$500.00) is required of each contractor submitting a bid. The bid bond, or certified check or other irrevocable negotiable instrument in lieu of a bid bond, as herein required, shall be submitted in the envelope or package containing the bid. Bid bonds, and certified checks, in lieu of a bid bond, will be returned to bidders upon the earlier of the entry into a contract between the selected bidder and the Calhoun County Commission, and as required by law.

7. The selected bidder will be required to submit a properly completed and executed Internal Revenue Service Form W-9 simultaneously with entering into a contract to provide GPS monitoring equipment and services, as herein provided. The selected bidder must complete all necessary paperwork required by the County for verification of enrollment in the e-verify program to verify full compliance with the Immigration Reform and Control Act of 1986, as amended by Immigration Act of 1990 and the Beason-Hammon Alabama Taxpayer and Citizen Protection Act, as amended. To the fullest extent permitted by law, the selected bidder shall defend, indemnify and hold harmless the County and the County Commission from any and all losses, consequential damages expenses (including, but not limited to, attorneys' fees), claims suits, liabilities, fines, penalties, and any other costs arising out of or in any way related to the selected bidder's failure to fulfill its obligations contained in this paragraph.

8. The Calhoun County Commission reserves the right to reject any and all bids, and to waive technical errors if, in Calhoun County Commission's judgment, the best interests of Calhoun County and the Calhoun County Commission will thereby be protected.

9. The selected bidder will be required to furnish all bonds and insurance as required by, and shall comply with all federal, state and local laws, rules and regulations, applicable to services and/or work solicited in this invitation for bids, and applicable thereto due to the source of funding therefore, and source of funds for payment of selected bidder, the amount of funds to be paid for work, and services as solicited in this invitation for bids, and to be performed pursuant to these bid specifications, and terms and conditions applicable hereto. Further, the enactment of any state or federal statute, or the promulgation of regulations thereunder, after execution of a contract between the County and the successful bidder, shall be reviewed by the County and the successful bidder to determine whether compliance therewith is required.

10. A. No bids will be considered unless the bidder, whether resident or non-resident of Alabama, is properly qualified to submit a bid for services, work, labor and supplies, as herein and in the attached specifications provided, in accordance with all applicable laws of the State of Alabama, and the United States of America. The bidder must be licensed to do business in Calhoun County and the State of Alabama. In addition, non-residents of the State, if a corporation, shall show evidence of having qualified with the Secretary of State to do business in the State of Alabama.

B. The selected bidder shall, by accepting this bid award, agree to the following: By signing this contract, the contracting parties affirm, for the duration of the agreement, that they will not violate federal immigration law or knowingly employ, hire for employment, or continue to employ an unauthorized alien within the state of Alabama. Furthermore, a contracting party found to be in violation of this provision shall be deemed in breach of the agreement and shall be responsible for all damages resulting therefrom.

The selected bidder shall, by accepting this bid award, agree to the following: By signing this Contract, the contracting parties affirm, for the duration of this agreement to remain in compliance with Act 2016-312, the Parties hereby agree that they are not currently engaged in, and will not engage in, the boycott of a person or an entity based in or doing business with a jurisdiction with which this state can enjoy open trade.

BID FORM

TO: Calhoun County Commission
1702 Noble Street, Ste. 103
Anniston, AL 36201

BID: GPS Inmate Monitoring Equipment and Services

Submitted by: _____

Signature

Date: _____

Position: _____

Address: _____

Phone No. _____

City, State, Zip _____

Fax No. _____

Having examined all documents for the above-mentioned bid, the undersigned submits a bid to perform the stated work for the sum of:

YEAR ONE

GPS One-Piece Bracelet: \$ _____ dollars per month, per unit

Phone App: \$ _____ dollars per month, per unit

Alcohol Monitoring: \$ _____ dollars per month, per unit

YEAR TWO IF OPTION FOR SECOND YEAR IS EXERCISED BY CALHOUN COUNTY

GPS One-Piece Bracelet: \$ _____ dollars per month, per unit

Phone App: \$ _____ dollars per month, per unit

Alcohol Monitoring: \$ _____ dollars per month, per unit

YEAR THREE IF OPTION FOR THIRD YEAR IS EXERCISED BY CALHOUN COUNTY

GPS One-Piece Bracelet: \$ _____ dollars per month, per unit

Phone App: \$ _____ dollars per month, per unit

Alcohol Monitoring: \$ _____ dollars per month, per unit

Signature (Service Provider)

Title

Date

BID SPECIFICATIONS

(TAB A)

General Requirements

- 1) If the Bidder is a subcontractor, they must be the certified manufacturer distributor. All subcontractors must provide verification of this certification for tracking devices or equipment, monitoring center services, training, help desk facility and/or the Bidder's account management positions.
- 2) Bidder must present financial stability required to execute the program as specified. Financial stability must include at least 3 consecutive years of assets, profitability and sufficient cash or cash equivalents. As a requirement, Bidder must submit fully audited financial statements for the last three years.
- 3) Bidder, principal, and any named or unnamed subcontractor must not have been under suspension, debarment, voluntary exclusion, or determination of ineligibility by any government agency within the past five (5) years and must not have any of those actions pending.
- 4) Bidder must demonstrate at least 3 years of business experience providing both GPS and RF electronic monitoring equipment and services to correctional, criminal justice, or law enforcement agencies. Demonstration in response to this requirement in the bidder's proposal must specifically include:
 - A. The specific length of time providing Active GPS services;
 - B. A description of past years' experience providing electronic monitoring equipment and services;
 - C. The proposer shall provide an organizational chart outlining the hierarchy of key project personnel; and
 - D. The proposed staffing plan for the Contract proposed under this RFP.
- 5) Equipment manufacturer must be certified to the ISO 9001:2008 standard for manufacturer of the proposed equipment and have a written Quality Assurance Plan that applies to the proposed equipment and services.
- 6) Bidder's Equipment Manufacturer must have a program approach or documented results that demonstrate responsible environmental stewardship in its manufacturing practices.
- 7) Bidder's Equipment Manufacturer must have in-house engineering resources to develop enhancements and upgrades in advanced GPS and RF monitoring technologies.
- 8) Bidder must provide a reference list of five (5) government agencies that are similar in geography or program scope and that have been under contract with bidder for at least two years for services and equipment similar to those sought under this RFP.

Specific Requirements

- 1) The Bidder shall provide Active Global Positioning Satellite (GPS) and electronic monitoring services 24 hours a day, 365 days per year.
- 2) The monitoring system shall be accessible through a secure internet connection and supported by a secure database for transactional records.
- 3) The service shall be inclusive of all technology, equipment, systems and related support services, data storage support services and shall be supported by twenty-four (24) hour monitoring services and staff.
- 4) The Bidder shall provide, at its own expense, all systems and equipment (software and hardware) required for the service delivery, regardless of the actual number of units including but not limited to:
 - A. A system with a database to monitor offender activity;

- B. All monitoring units (transmitter, receiver/dialer and other related equipment) to communicate location data to the Bidder's system;
 - C. All software and hardware required to access the Internet, with the exception of personal computers and internet service at the County site which will be provided by the County;
 - D. All labor, materials, equipment, cellular wireless service costs and consumables necessary to perform GPS tracking services on an as-needed basis, to include shipping and handling of equipment where applicable; and,
 - E. Training for County personnel to utilize the Bidder's solution as proposed. Bidder will provide annual training on device and software.
- 5) Bidders must have a written Disaster Recovery Plan and make it available to the County upon request. Note that redaction of sensitive information such as IP addresses and trade secrets for information security purposes is permissible.
 - 6) Bidder must ensure that agency data is secure across the following dynamics: physical access, network access, data access, employee access. All entries and modifications to offender information must be recorded with the associated login information with an audit trail which may be made available to the County upon request.
 - 7) Bidder must store County's tracking data permanently with multiple redundancies and transaction records for fast retrieval. The data must be made available to the County within 48 hours of request, even after contract termination, for a period of up to 15 years.
 - 8) Regardless of the call-in interval, the system must allow users to ping the device(s), forcing an immediate download/upload of information on an unlimited basis at no additional charge.
 - 9) System must allow for a 4g GPS device with real-time mapping and alarm notifications, as well as the ability to provide supplemental tracking technologies (wifi location technology) to provide location information.
 - 10) Servers, tracking devices, and all other monitoring components must be time synchronized to record the accurate date/time of every monitoring event, download, and related communications. System must record, store, back-up, archive, and report the exact date/time of every event, every download, every call-in, every notification, and the very second each notification was received by an officer.
 - 11) The system shall enable the County to monitor the near real time position for a specific offender's location at any and all times. Offender location data shall be updated a minimum of once every 30 seconds while in compliance and immediately uploaded when the offender is in violation status.
 - 12) The system shall have the capability to query the database for any/all GPS offenders based on specified dates, times, and locations.
 - 13) The system shall provide the capability for the entry of narrative-style notes by County personnel and/or the Bidder's monitoring center staff. These notes will be utilized as documentation of steps taken to resolve offender alarms.
 - 14) Bidder's place of business and monitoring center facilities used for this program shall be located within the United States of America.
 - 15) The Bidder shall have a secondary (backup) monitoring center capable of providing full operational functions in the event the primary monitoring center is disabled for any reason.
 - 16) In the event any component of the Bidder's service becomes inoperable, the Bidder shall immediately notify the County or its designee by telephone, but no later than thirty (30) minutes after service failure. This notification must continue attempting to notify the County or its designee every 30 minutes until confirmation of notification is obtained.
 - 17) The monitoring center must be staffed with trained agents around-the-clock every day of the year (24/7/365).
 - 18) Bidder must have a formal training program in place for training monitoring center agents with

fixed interval update training to ensure ongoing competency on new products and system features.

- 19) The monitoring center must have a supervisor on every shift to oversee service delivery and be available to callers upon request.
- 20) Monitoring center must be able to demonstrate competency and experience in executing customized alarm protocols to meet agency needs. This includes providing an initial response to pre-determined alarm notifications to troubleshoot and resolve the notifications per established protocols as agreed to by both the County and the Bidder. In the event an alarm notification is unresolved, the Bidder's monitoring center shall be responsible for contacting the County's designated officer via, text message, fax, email or phone at the County's discretion. These services shall be provided twenty-four (24) hours per day seven (7) days per week.
- 21) Bidder must possess an in-house monitoring center that complies with the monitoring center requirements. 3rd party monitoring center (outsourcing) will not be accepted.
- 29) The Bidder shall provide a toll-free telephone number to be supplied to County personnel to contact the monitoring center for hardware, software, troubleshooting, or alarm resolution assistance at any time.
- 30) The Bidder will not charge for shelf life and provide 20% stock.
- 31) The Offender must pay the bidder directly through a web-based program.
- 32) The Bidder must provide a daily rate for equipment or price per unit cost. (Bracelet, Phone App, Alcohol Monitoring)
- 33) The Bidder must be able to provide GPS services through hardware or cell phone application. Each service shall be able to run independently of one another or at the same time.
- 34) Bidder must be able to provide alcohol monitoring.

Software Requirements

- 1) An internet link must be provided to the Bidder's web based data application software with all data processing functions occurring solely on the respondent's servers.
- 2) The mapping software utilized shall include but not be limited to the following:
 - A. Allow unlimited access to the most up to date maps available with state of the art graphics and aerial photography capabilities;
 - B. Allow for zooming/scaling from street level to statewide;
 - C. Allow for identification/labeling of streets;
 - D. Display offender location information in a sequenced event and/or at a specific date and time; and
 - E. Display inclusion and exclusion zones that shall be printable from the screen.
- 3) Reports generated from the web based software must be accessible in PDF and/or excel formats.
- 4) Provider's monitoring software shall have a report web site that lists reports that include but are not limited to: Violation Summary of one participant, Violation Summary of all participants, Inventory Report that includes the current shipping location with link to the shipping provider from within the report, Inventory Management Report that details assigned and unassigned equipment.
- 5) Software shall have the ability to view multiple offenders at one time on the mapping screen to allow users to quickly compare the offenders' points.
- 6) System shall allow users to view up to 7 days of points for individual offenders on each screen.
- 7) Bidder's monitoring software must include a built in case management tool. The case management tool shall provide the capability for the entry of narrative-style notes by County

personnel and/or the Respondent's monitoring center staff. These notes will be utilized as documentation of steps taken to resolve offender alarms.

- 8) Bidder must provide monitoring center software that allows agency monitoring agents to open, close and escalate alarms.
- 9) System shall provide crime scene correlation where offender location is electronically laid over or in proximity to a suspected crime location.
- 10) The County must have the capability to remove the device in the field.

One Piece Tracking Device Requirements

- 1) Only one-piece devices will be acceptable.
- 2) The unit shall provide a clear means of notification (alarm) to the offender when the offender is in an area defined to be off limits (exclusion zone).
- 3) Bidder's Equipment Manufacturer shall be the manufacturer and owner of the electronic monitoring equipment and the GPS tracking software and not a reseller or subcontractor (proposing company must own the design and be capable of modifying/supporting the equipment without the involvement of a third party).
- 4) All proposed equipment must be in compliance with mandated market safety standards and registered with the FCC; provide FCC Grant numbers.
- 5) All equipment must be designed and manufactured for the specific purpose of tracking and monitoring offenders. Devices must not be adapted from phones or any other equipment and must not be available on the open market.
- 6) Device must incorporate tamper detection technologies for both the housing and the strap and alert Agency of tamper attempts.
- 7) The device must have sufficient onboard intelligence to calculate its exact position and to know its compliance status at all times. Upon battery and geographic violation, the device itself must be able to trigger alarms (even without being connected to the server) delivering immediate notification to the offender without waiting for the next scheduled call-in and at the same time, initiating contact with the system to download its data.
- 8) The device must contain internal diagnostics that run on a constant basis to evaluate its operating capabilities. Any irregularities should be immediately reported to the server for processing and notification.
- 9) The Bidder's equipment shall have been in use for over (1) year.
- 10) The tracking device must have a 80-hour battery life on a full charge. The unit shall include a charger and be capable of wireless charging.
- 11) The device must be waterproof/resistant.
- 12) The device battery may only be changeable by an officer of the County.
- 13) The system must report the charge status of every device battery at all times with notification of low battery to offender and optional notification to officer.
- 14) Device must have sufficient nonvolatile memory to store at least 30 days of tracking events. Memory must stable and permanent so that data can be retrieved even long after the power is depleted.
- 15) The Bidder must provide a phone application that can be downloaded to the Offender's cell phone for GPA tracking.
- 16) The device and phone app shall work independently of one another.
- 17) The Bidder must offer a device with wireless capabilities.
- 18) The cell phone application must have biometric check-in capabilities, officer to offender messaging, calendar options for meetings, and allow the offender to self-report.